

What do I do if I can’t receive calls from my loved one?

Phone calls from ICSolutions can sometimes be flagged as robo calls and therefore inadvertently blocked by some carriers. If you think this is happening, you can resolve the issue by simply adding the ICSolutions phone number associated with the facility to your contacts on your cell phone.

Please find the ICSolutions number associated with your loved one’s facility below and add it to your contacts on your cell phone.

FACILITY	ICSOLUITONS #
CoreCivic Saguaro - IDDOC	1-530-464-5140
County Facilities	1-208-936-2783
East Boise Community Reentry Center	1-208-258-7678
Idaho Correctional Institution - Orofino	1-208-476-6033
Idaho Falls Community Reentry Center	1-208-534-6574
Idaho Maximum Security Institution	1-208-258-3671
Idaho State Correctional Center	1-208-258-3672
Idaho State Correctional Institution	1-208-258-3673
Mountain View Transformation Center	1-208-258-3670
Nampa Community Reentry Center	1-208-936-2783
North Idaho Correctional Institution	1-208-962-1872
Pocatello Women’s Correctional Center	1-208-904-1241
South Boise Womens Correctional Center	1-208-258-3674
South Idaho Correctional Institution	1-208-258-3675
St. Anthony Work Camp	1-208-534-6400
Treasure Valley Community Reentry Center	1-208-258-7677
Twin Falls Community Reentry Center	1-208-443-5655

If this does not resolve the issue you may need to add our customer service number **888-506-8407** to your contact list and contact your carrier to have them unblock calls from the ICSolutions phone numbers associated with the facility.